



FAQ

This FAQ is a general compilation of the most frequently asked questions about NESBA. It does NOT contain all important member information and is NOT meant to replace the riders' manual. The manual will answer most, if not all, of your questions. **EVERYONE needs to read the riders' manual.** We also strongly recommend using the web (www.nesba.com) to get the most up-to-date information about events, policies, and other information.

1) How many groups do you run?

NESBA assigns riders into three groups according to their riding ability: Beginner, Intermediate, and Advanced. We also offer a free Intro group that runs with the Beginner class in the morning sessions.

2) How do the groups vary?

The Beginner group is very structured, with control riders acting as instructors; passing is anywhere except in the corners. The Intermediate group is less supervised and structured, with control riders looking at riding ability, encouraging faster or slower riders to move up or down a class. Passing is allowed anywhere except the inside of a turn, and braking areas and turn exits are allowed. The Advanced group has very little supervision with control riders present to spot unsafe riding. Passing is allowed anywhere on the track and the group is run very much like an open racing practice. (see p. 10 & 15 in riders' manual for more information)

3) What is the Intro program? Is it held at all events?

NESBA's Intro program is an exclusive FREE trial class created for the street rider not sure about signing up for a full day of riding. They receive the Beginner classroom session and have access to the track for two 20-minute Beginner riding sessions in the morning rotation. There is no bike preparation requirement; however, participants will be required to pass tech inspection. The Intro class is offered at all events, but is usually limited to five riders each day, depending upon the size of the track. Only one Intro session/person will be allowed.

4) What are "control riders"

Control riders are the instructors and pace setters of the track. They will determine if you need to move up or down a class, according to your skill and comfort level, and must occasionally act as policemen to keep the track safe. The number of control riders will be determined by the size of the group on the track.

5) Do you have cornerworkers?

Yes, they are present at every corner and will alert you with flags about hazards on the track. (see p. 11-12 in manual for flag info)

6) What is the best way for me to sign up for a membership or event?

The fastest and easiest way to register for membership or events is to sign up online at www.nesba.com. If necessary, applications can also be mailed to NESBA, P.O. Box 6691, Wyomissing, PA 19610 or faxed to 717.354.5040, but there may be delays in turnaround with forms submitted this way.

7) Do I need to pre-register for events?

NESBA limits the number of participants per class, per event to provide the safest environment possible. Events fill up fast. To ensure your spot, we advise you to register in advance. There will be NO overbooking of events. Pre-registering also guarantees you the lowest rate for the event and gives you NESBA's rain and crash insurance.

8) Can I cancel an event after I sign up?

Once you have registered for a track day, you may cancel up to 15 days prior to the event without penalty, with the exception of a \$5 processing fee. You can choose to have a full refund or credit applied to your account. If you cancel between 15 and seven days before an event, a full credit will be applied to your account, minus the \$5 processing fee. If you cancel within seven days of the event, 100% of the track fee will be forfeited.

9) When do I get my e-mail event confirmation?

Confirmations are e-mailed five days prior to an event.

10) What do I do if I recently became a member, but have yet to receive my card prior to my first event/visit to a NESBA dealer?

If you became a member online, you may print and save your online membership transaction. This, along with a photo ID, will work in place of your member card. If you paid via mail or fax, you will need a photo I.D. and call NESBA at 1.877.AT.NESBA. We encourage all members to use the web as much as possible to reduce turnaround times and problems at registration, etc.

11) What is NESBA's rain policy?

If we do not roll a wheel on the track and the event is canceled due to rain, you will receive 100% credit to be used at another NESBA event. Rain credit is only good for one calendar year from the time of the cancellation. NESBA may ride in the rain. If we get rained out after an event has started, there will be NO credits or refunds issued. If you choose not to show up and we ride, you will not receive any credit. If you choose not to show up and we cancel the event, you will receive a 100% credit for another NESBA event, to be used within one calendar year. *NESBA reserves the right to adjust this policy anytime without notice.*

12) How do I use a credit?

You can use credit online by logging onto your NESBA account and signing up for an event as you normally would. The credit will automatically be applied to the balance prior to the system asking for payment info. If you don't use the web, you must contact Member Services at info@nesba.com or 877.AT.NESBA to use your credit.

13) What is the difference between my member/ID# and my riding/comp #?

These numbers are NOT the same. Your riding number is required to be on your bike, identifies you when you are on the track, and links you to your emergency contact information. Your member number identifies you as a member and is needed when communicating with us or our participating dealers to get a NESBA discount.

14) Can I change my rider #?

The numbers available per region are very limited. We will issue you the number if it is available by e-mail request only to info@nesba.com

15) What do I need to bring to the track?

Registration information, food for lunch and beverages, extra gas, a canopy, spare equipment, tools, and an open mind and willingness to learn. *(see p. 19 in manual for details)*

16) Do I need special safety gear to participate?

You'll need a helmet with eye protection, leather full-circumference riding suit, boots, gloves, and back protector (highly recommended). NO jeans are allowed. *(see p. 20 in manual for details)*

17) What do I need to do to my bike for tech inspection?

Basically, we are looking for a bike that is clean and in close-to-perfect working order. Specific items relating to bodywork, engine, brakes, and chassis and suspension will be checked at the track by our inspectors. If any of these items are found unsatisfactory and can't be rectified, you will be disqualified from participating for the day. Advanced riders must loosen bodywork enough for the tech inspectors to check wiring, etc. All video setups must also be teched. *(see p. 20 in manual for details)*

18) Do I need to remove my kickstand?

No.

19) Do I need to have a belly pan?

Belly pans are recommended, but not required.

20) Do I need to safety wire my bike?

Intro, Beginner, and Intermediate riders are not required to have any items wired, but we strongly recommend doing it anyway. Advanced riders are required to have specific items safety wired *(see p. 22-23 in manual for details and instructions for safety wiring)*

21) What can I use to tape my lights?

Lights and reflectors can be taped over with masking, electrical, or plastic-type tape or covers. Unplug taped lights because bulbs can overheat and tape glue gets messy when hot.

22) Do I need to remove my mirrors?

Yes, with the exception of Intro riders.

23) How do I display my rider number?

Your rider number must be displayed on the front of your bike and/or both sides of the tail section; at least 6 inches high; no special background color is required.

24) Must I drain my coolant system?

Only Advanced class riders must change from antifreeze to water *(see p. 23 in manual for how-to instructions)*. Engine Ice and Evans Coolant are NO longer permitted!

25) How do I know if my tires will pass tech?

We recommend at least 2/32 of tread over the wear bar. This is per day and varies greatly depending on your skill level, suspension settings, the tire make and compound, and the bike you're riding. When in doubt, replace them.